Building Skills. Building Confidence. Building Champions.

Children's Boxing Club – Parent Information, Booking & Cancellation Policy
Please read carefully before booking your child's place.

Ravens Elite Boxing provides structured, progressive boxing and fitness sessions designed specifically for children. Our aim is to introduce children to boxing in a safe, positive and age-appropriate environment while developing fitness, coordination, discipline, confidence and fundamental boxing skills.

1. Programme Structure
Our children's boxing club operates as a structured programme of sessions, rather than a weekly drop-in class.

Each programme is planned progressively, with skills introduced and developed over the course of the programme.

The initial sessions are intentionally focused on:
Boxing stance and guard
Footwork and movement
Basic boxing techniques
Coordination and balance
Fitness and conditioning
Pad and bag work where appropriate
Listening, discipline and control
Understanding boxing safety
Building confidence and familiarity with the sport

Children will not be expected to immediately spar or participate in contact boxing.
Any partner work or contact-based activities will only be introduced when appropriate for the children's age, ability, confidence and level of understanding, and will always be conducted with safety and control as the priority.

2. Booking a Place
When a child is registered for a programme, their payment secures a place for them for the duration of that programme.

Places are limited, and once a place has been allocated, it is no longer available to another child wishing to join.

The programme fee therefore covers the child's reserved place on the programme, rather than being treated as a payment for individual sessions attended.

3. If Your Child Decides They Do Not Want to Continue
We appreciate that occasionally a child may attend a session and decide that boxing is not the activity they would like to continue with.

We completely understand that children can change their minds.
However, because places are limited and the programme is planned and staffed based on the number of registered children, a change of mind or decision to stop attending does not automatically entitle the parent/carer to a refund for remaining sessions.

If a child is finding the sessions difficult, nervous about participating or unsure whether boxing is right for them, we encourage parents/carers to speak to us before making a decision to withdraw. We will always try to understand the concern and, where appropriate, support the child in settling into the sessions.

4. **Non-Attendance**
If a child is unable to attend an individual session due to illness, another commitment, holiday or any other reason, the session remains part of their booked programme and an individual session refund will not normally be provided.

We are unable to offer make-up sessions where a child misses a class because their place has already been reserved and staffing and session planning are based on the registered numbers.

5. Withdrawal From the Programme
If you decide that your child no longer wishes to attend, please notify us as soon as possible. Refunds will not normally be given where a child withdraws due to a change of mind or loss of interest, as their place has been reserved and cannot usually be offered to another child once the programme has started.

Any other cancellation or refund requests will be considered on a case-by-case basis, taking into account the circumstances, sessions already provided and timing of the request.

6. Circumstances Where We May Consider a Refund
We understand that circumstances can arise which are outside a family's control..

For example, we may consider a refund or alternative arrangement where there are significant circumstances affecting a child's ability to participate, or where the club is unable to provide the programme as agreed.

Any such request will be considered individually and fairly.
Nothing in this policy is intended to remove or restrict any legal rights a parent/carer may have.

7. **If Ravens Elite Boxing Has to Cancel**
If Ravens Elite Boxing is unable to provide a session or programme, we will communicate this to parents/carers as soon as reasonably possible.

Where appropriate, we will seek to provide an alternative session or arrangement.
Where we are unable to provide the service and a refund is legally or reasonably due, this will be dealt with accordingly.

8. Safeguarding, Safety & Behaviour
The safety and wellbeing of all children attending Ravens Elite Boxing is our priority.

Children are expected to:

- Listen to coaches and follow instructions
- Treat coaches and other children respectfully
- Follow all safety instructions
- Use equipment appropriately
- Keep physical contact controlled and appropriate
- Avoid deliberately hurting or intimidating another child
- Tell a coach if they feel uncomfortable, unwell or unsafe

Parents/carers should inform us before the programme begins of any relevant behavioural, learning or additional needs that may affect their child's participation, so that we can consider how best to support them. If a child has medical needs, we will gain this information from the school before the programme begins.

9. Understanding What Your Child Is Signing Up For
By booking a place, parents/carers acknowledge that Ravens Elite Boxing is a progressive children's boxing programme.

The first sessions are not designed to provide immediate sparring or unrestricted punching/contact.

Children will be taught the foundations of boxing first, with activities progressing as their skills, confidence and understanding develop.

This approach is intentional and forms an important part of teaching children to box safely and responsibly.

10. Agreement
By booking a place on the Ravens Elite Boxing programme, the parent/carer confirms that they have read and understood this information and agree to the booking and cancellation arrangements outlined above, subject to applicable consumer rights.

IMPORTANT – PLEASE READ BEFORE BOOKING
Ravens Elite Boxing is a structured programme rather than a drop-in class. Initial sessions focus on boxing fundamentals, fitness, technique, confidence and safety. Children will not immediately begin sparring or contact work.

Places are limited and payment secures your child's place for the programme.